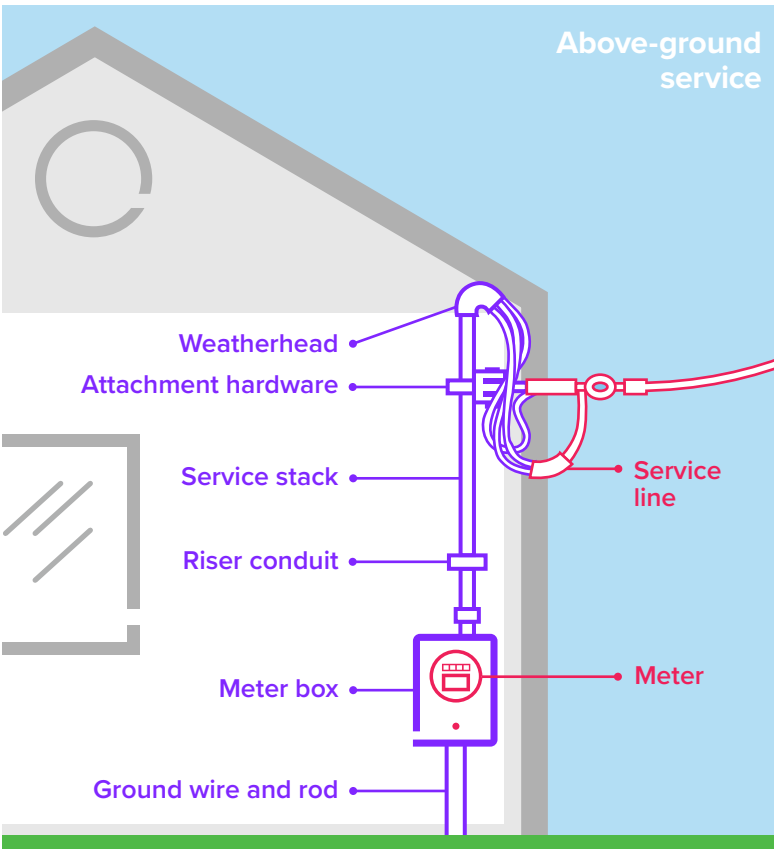
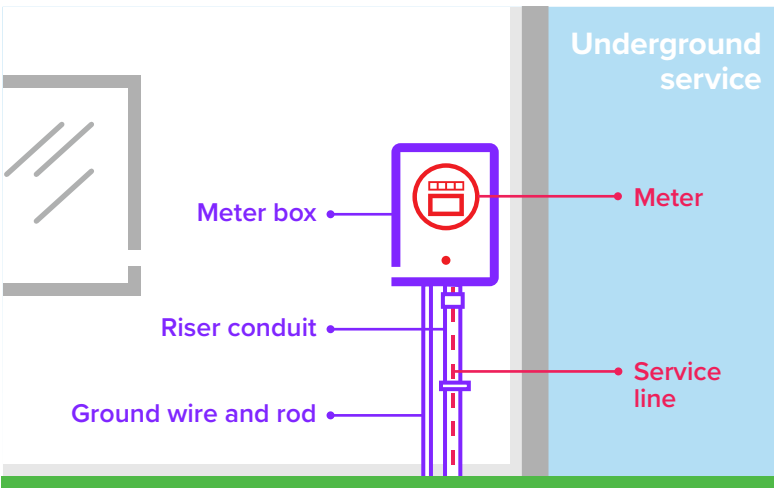


What's yours? What's ours?



Homeowner ————— Energy



Attached to your home or business is all the equipment needed for us to deliver power. Entergy is responsible for the wire or service line to the house and the electric meter, while the rest is your responsibility. If your equipment is damaged, you must have a qualified electrician repair your equipment before we can restore your power.

Here's a breakdown of which components are your responsibility and which ones are our responsibility.

Equipment that you are responsible for includes:

- The meter box, a metal box that houses our meter and protects your connections to it.

For above-ground service:

- The pipe rising up from the meter base that protects the lines entering your home or business and the point where your lines connect to ours.
- The weatherhead that sits on top of the pipe contains the connection wires and is shaped like a hood, with the face pointing downward at an angle.
- The attachment hardware is the customer conduit riser above the meter pan. For homes where the riser does not extend through the roof this would be a galvanized eyebolt, which must be furnished, installed and maintained by you.

For underground service:

- The riser conduit running into the meter base that protects the lines entering your home or business and the point where your line connects to ours.

Equipment that Entergy is responsible for includes:

- Our service wire carrying energy from the service pole (overhead) or pad-mounted transformer pedestal (underground) to your home or business.
- Our electric meter that measures how much energy you use.

Once repairs are made by a licensed electrician, contact your city for inspection requirements. Then notify Entergy at **1-800-368-3749** to restore your service.

