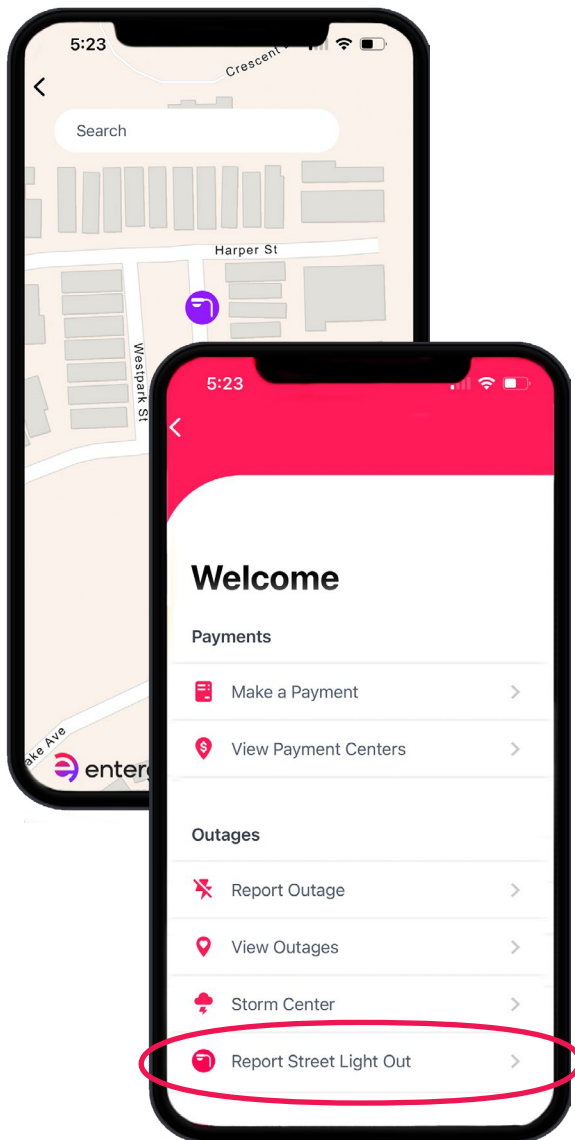


Reporting streetlight outages



At Entergy Mississippi, safety is a core value every day across every part of our business. We realize streetlights play an integral part in safety, including helping drivers see more clearly and deterring crime.

We have workers who patrol the main thoroughfares of the city at night and repair streetlights that are burned out or broken. We encourage citizens to report any street light outages they see, and they can do that several ways:

- Customers who have downloaded the **Entergy mobile app** can use the outage map to submit reports for streetlight outages. **This is the recommended process.**
 - Once logged into the app, scroll to “Report Street Light Out” and click. You’ll find icons of streetlights maintained by Entergy Mississippi that are clickable, which then reports the exact location of the outage to the company.
- Streetlight outages can also be reported by phone:
 - Call Entergy Mississippi at **1-800-9OUTAGE**.

Barring extenuating circumstances such as storms or bad wiring where additional work is required, the light will be repaired within three business days. Again, safety is a core value at Entergy Mississippi, so we make every effort to repair and restore streetlights as quickly as possible.



For easiest reporting, get the Entergy mobile app at entergy.com/app/



Scan the QR code to report your streetlight outage through the Entergy mobile app or online.



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