



The restoration process is done in an orderly, deliberate manner



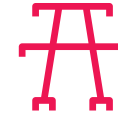
Assessments

Crews assess damage to electric equipment and facilities to determine what corrective actions and repairs are needed.



Power plants

Restoration begins at the source – our power plants – as they are the primary sources of power production for all customers.



Transmission lines

Next, high voltage lines. Large transmission lines are then repaired and restored.



Substations

Substations are brought online; this is where voltage is lowered.

Crews work as quickly as they safely can to restore power after severe weather strikes. While power is typically restored faster in areas with less damage, restoration times in the hardest hit areas greatly depend on the extent of damage to Entergy's electrical facilities. For the safety of our crews, bucket trucks can't be used until sustained winds are less than 30 mph. Restoration where possible happens in parallel with damage assessments, for example, by initially closing circuit breakers and rerouting power.



Distribution lines

These are the poles and wires you see in your neighborhood that bring electricity to essential services, homes and businesses.



Essential services

Power is first restored to critical community infrastructure and essential services such as hospitals, water treatment plants, police and fire stations, and communication systems.



Neighborhoods

Then, the greatest number of customers restored. Lines serving large areas of customers, then neighborhoods are restored.



Individual homes

Some homes and businesses may take longer, depending on the level of damage.